

ANNEXURE II:

K. J. Somaiya College of Science and Commerce
Autonomous
(Affiliated to University of Mumbai)
Re-accredited "A" Grade by NAAC
Feedback - 2017-18
Student's Satisfactory Index 2017-18

Q. No	Question	Values in %					Average
		1	2	3	4	5	
	A . Library	1	2	3	4	5	Average
Q1	Infrastructure of the Library	2	7	29	40	23	3.7
Q2	Reading room facilities	4	11	29	41	15	3.5
Q3	Availability of the books you require	4	8	25	36	27	3.7
Q4	Availability of the reference books	4	10	22	38	26	3.7
Q5	Guidance by the Librarian/Ass.Librarian	7	12	25	37	19	3.5
Q6	Helpfulness and politeness of staff involved	8	14	22	33	23	3.5
Q7	Availability of internet facility	24	15	27	24	10	2.8
Q8	Availability of news papers	3	9	26	37	25	3.7
Q9	Availability of research journals	3	10	31	42	15	3.5
Q10	Availability of competitive exam books	5	9	28	38	20	3.6
						Avg.	3.5
	B. Laboratory	1	2	3	4	5	Average
Q1	General facilities in the lab	4	9	32	37	18	3.6
Q2	Availability of apparatus/equipment's	4	10	36	33	17	3.5
Q3	Availability of chemicals	4	8	33	36	20	3.6
Q4	Safety measures in the lab	4	8	28	40	20	3.7
Q5	Assistance from non teaching staff	4	8	24	39	25	3.7

Q6	Helpfulness and politeness of staff involved	3	7	28	36	26	3.8
						Avg.	3.6
	C. Office	1	2	3	4	5	Average
Q1a	Availability of the staff at the counter for : Railway concession	17	23	35	19	6	2.8
Q1b	Availability of the staff at the counter for : Bonafide certificate	7	21	41	23	7	3.0
Q1c	Availability of the staff at the counter for : Roll call /Marks sheet distribution	7	14	41	26	12	3.2
Q1d	Availability of the staff at the counter for : Eligibility/Enrollment	7	16	43	27	7	3.1
Q1e	Availability of the staff at the counter for : Scholarship/Reserved category information	10	15	42	26	8	3.1
Q1f	Availability of the staff at the counter for : Availability of Cashier	13	19	26	29	13	3.1
Q1g	Availability of the staff at the counter for : ID Generation	8	12	31	32	18	3.4
Q1h	Availability of the staff at the counter for : General enquiry	13	20	33	24	10	3.0
Q2a	Time taken to get the document : Railway concession	21	23	33	17	6	2.6
Q2b	Time taken to get the document : Bonafide certificate	9	22	40	22	7	3.0
Q2c	Time taken to get the document : Roll call /Marks sheet distribution	8	17	38	27	10	3.1
Q2d	Time taken to get the document : Eligibility/Enrollment	9	18	42	24	7	3.0
Q2e	Time taken to get the document : Scholarship/Reserved category information	9	18	42	23	8	3.0
Q2f	Time taken to get the document : Availability of Cashier	11	19	34	26	10	3.1
Q2g	Time taken to get the document : ID Generation	6	13	33	31	16	3.4

Q2h	Time taken to get the document : General enquiry	10	19	36	28	8	3.1
Q3a	Infrastructure of the college : Class rooms conditions	15	19	35	23	8	2.9
Q3b	Infrastructure of the college : Classroom furniture & fixture	13	26	29	24	8	2.9
Q3c	Infrastructure of the college : Availability of Drinking water	10	13	24	31	21	3.4
Q3d	Infrastructure of the college : Water supply and cleanliness of toilets	6	9	24	32	29	3.7
Q4a	Timings of : Library	4	9	25	37	24	3.7
Q4b	Timings of : Cash counter	11	23	35	23	7	2.9
Q4c	Timings of : Railway concession	19	22	35	17	7	2.7
Q4d	Timings of : ID Generation	6	13	40	26	15	3.3
Q4e	Timings of : Scholarship	10	14	45	22	9	3.1
Q4f	Timings of : General enquiry	8	18	38	24	12	3.1
						Avg.	3.1
	D. Gymkhana	1	2	3	4	5	Average
Q1	Punctuality/availability of gymkhana staff	6	16	39	26	13	3.2
Q2	Quality of services offered	7	17	39	25	12	3.2
Q3	Helpfulness and politeness of staff involved	6	14	42	25	13	3.2
Q4	Help rendered by gymkhana staff	6	14	42	25	12	3.2
Q5	Availability of sports material	6	18	40	23	14	3.2
						Avg.	3.2
	E. Teaching Faculty	1	2	3	4	5	Average
Q1	The quality of teaching by faculty and bringing academic excellence.	0	7	23	41	28	3.9
Q2	The lecturer's willingness to provide additional assistance when needed.	2	4	19	41	33	4.0
Q3	The lecturer follows the course outline well.	1	4	19	44	31	4.0

Q4	The lecturer's knowledge on the subject matter.	2	3	17	42	37	4.1
Q5	Faculties take care in difficult situations.	2	6	19	42	31	4.0
Q6	Regular Interaction with the tutor	4	5	24	38	30	3.9
Q7	The mentor-tutor scheme helps in solving the difficulties and understanding the subject and other aspects	5	6	26	40	23	3.7
						Avg.	3.9
	F. Examination System	1	2	3	4	5	Average
Q1	Fairness in the examination system	6	7	20	36	30	3.8
Q2	Nature of the assessment	5	7	23	38	27	3.7
Q3	Declaration of results in time	4	7	27	40	22	3.7
Q4	Quality in examination procedures	1	2	9	34	53	4.4
						Avg.	3.9
	G. Overall feedback about college administration	1	2	3	4	5	Average
Q1	The college's commitment to ensure equality for all students	1	3	22	44	30	4.0
Q2	College is safe and secure for all students.	4	6	21	42	27	3.8
Q3	Adequacy of sessions other than academic delivery	3	12	29	36	19	3.6
Q4	Skill-building in the college helped to deal with the personal life.	2	8	23	40	26	3.8
Q5	Access to administration and management while getting problems solved.	2	7	25	32	34	3.9
Q6	Possibility of recommending this college to forthcoming students.	4	8	24	30	34	3.8
						Avg.	3.8

Overall Average : 3.589

**Convener
Feedback Committee**

Principal

