

K. J. SOMAIYA COLLEGE OF SCIENCE & COMMERCE

Autonomous (Affiliated to University of Mumbai)

Re-accredited A Grade by NAAC

Students Satisfaction Index feedback 2023-2024

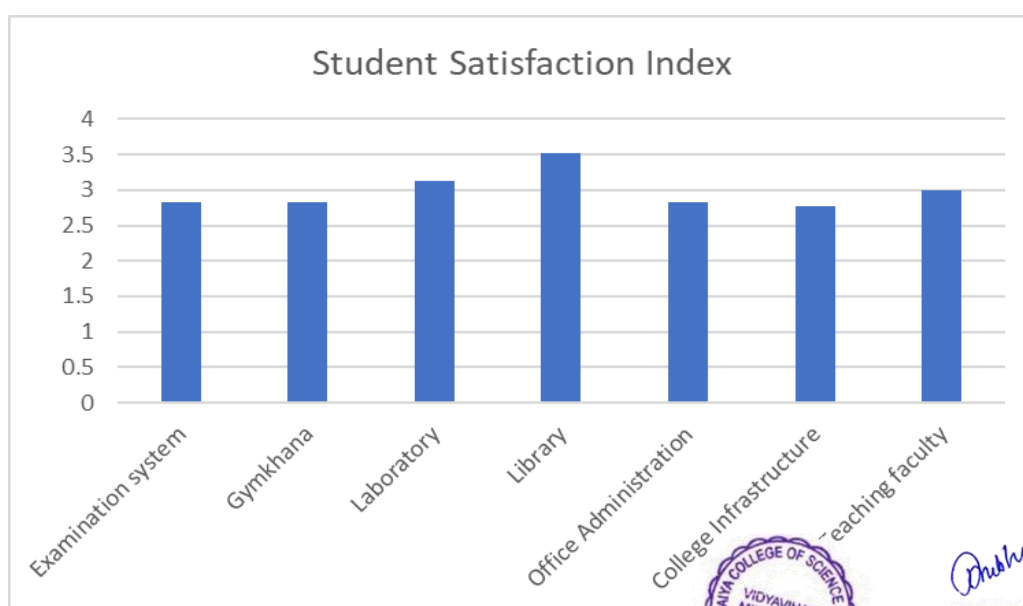
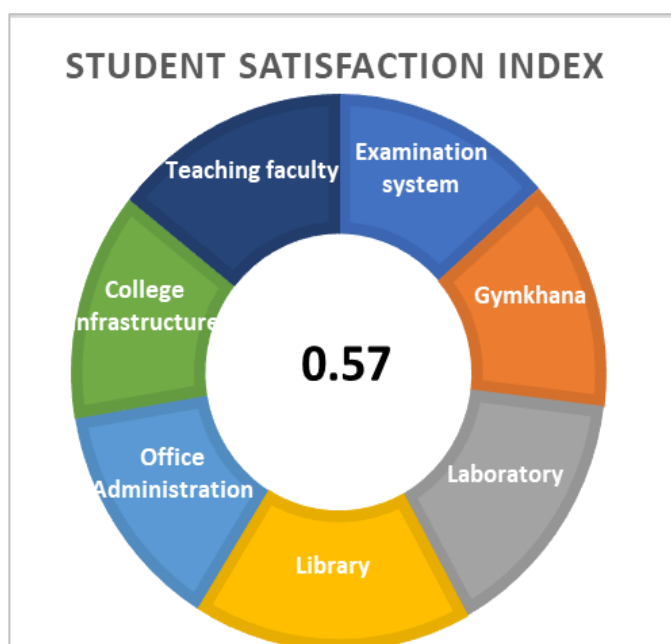
Overall report

Number of Students responded: 523

The curriculum aspects are rated on the scale of 1 to 5 Below

Average 2. Average 3. Good 4. Very Good 5. Excellent

Que . No	Facilities/ Systems of college	Weighted Avg (scale of 5)	Student satisfaction index (/1)
1	Examination system	2.83	0.56
2	Gymkhana	2.83	0.56
3	Laboratory	3.13	0.62
4	Library	3.52	0.56
5	Office Administration	2.83	0.55
6	College Infrastructure	2.78	0.59
7	Teaching faculty	2.99	0.59
	Overall	2.98	.57



Anshu
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K. J. SOMAIYA COLLEGE OF SCIENCE & COMMERCE
VIDYAVIHAR MUMBAI - 77.

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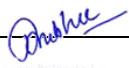
A Examination System							
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	Fairness in the examination	8.33	29.17	37.50	4.17	20.83	3.00
2	Nature of the assessment	4.17	33.33	37.50	8.33	16.67	3.00
3	Declaration of results in time	25.00	33.33	25.00	4.17	12.50	2.46
4	Communication from examination cell regarding Examination procedures, such as Timetable, Issue of hall tickets, results, etc	8.33	33.33	37.50	4.17	16.67	2.88
Final score							2.83
B Gymkhana							
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	Punctuality/availability of gymkhana staff	16.67	37.50	20.83	12.50	12.50	2.67
2	Quality of services offered	16.67	37.50	20.83	12.50	12.50	2.67
3	Attitude of trainer/staff towards student	8.33	29.17	29.17	12.50	20.83	3.08
4	Availability of sports material	16.67	29.17	20.83	12.50	20.83	2.92
Final score							2.83



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C Laboratory							
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	General facilities in the lab	0.00	50.00	12.50	25.00	12.50	3.00
2	Availability of Equipment/apparatus	8.33	29.17	25.00	29.17	8.33	3.00
3	Safety measures in the lab	0.00	33.33	37.50	12.50	16.67	3.13
4	Assistance from non-teaching staff	0.00	20.83	45.83	12.50	20.83	3.33
5	Helpfulness and politeness of staff involved	0.00	37.50	25.00	16.67	20.83	3.21
6	Display of SOP for each apparatus	4.17	33.33	29.17	12.50	20.83	3.13
Final score							3.13
D Library							
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	Reading room facilities	0.00	12.50	41.67	25.00	20.83	3.54
2	Availability of the books you require	0.00	8.33	41.67	25.00	25.00	3.67
3	Availability of the reference books	4.17	4.17	45.83	20.83	25.00	3.58
4	Guidance by the librarian /Ass. Librarian	4.17	8.33	50.00	16.67	20.83	3.42
5	Helpfulness and politeness of staff involved	4.17	12.50	41.67	25.00	16.67	3.38
6	Availability of internet facility	0.00	16.67	37.50	25.00	20.83	3.50
7	Availability of news papers	0.00	20.83	29.17	29.17	20.83	3.50
8	Availability of e-books/ Journals	4.17	16.67	29.17	29.17	20.83	3.46
9	Timings of the library	0.00	12.50	37.50	33.33	16.67	3.54
10	Usefulness of Library Website	0.00	12.50	37.50	29.17	20.83	3.58
11	Overall Library services	0.00	8.33	41.67	33.33	16.67	3.58
12	Book exhibition organized by library	0.00	12.50	41.67	25.00	20.83	3.54
Final score							3.52




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E	Office Administration						
Que. No	Criteria	1	2	3	4	5	Weighted Avg
Availability of the office staff at the counter for:							
1	Railway concession	20.83	29.17	25.00	12.50	12.50	2.67
2	Bonafide certificate	8.33	33.33	29.17	16.67	12.50	2.92
3	Roll call /Marks sheet distribution	4.17	45.83	16.67	20.83	12.50	2.92
4	Eligibility/Enrolment	4.17	45.83	16.67	20.83	12.50	2.92
5	Scholarship/Reserved category information	8.33	45.83	16.67	16.67	12.50	2.79
6	Availability of Cashier	4.17	41.67	25.00	16.67	12.50	2.92
7	Generation	4.17	41.67	12.50	25.00	16.67	3.08
8	General enquiry	4.17	45.83	12.50	20.83	16.67	3.00
9	Admission related technical assistance	4.17	45.83	12.50	25.00	12.50	2.96
10	Attestation by college office	4.17	45.83	12.50	25.00	12.50	2.96
Time taken to get the document at office							
1	Railway concession	25.00	41.67	16.67	4.17	12.50	2.38
2	Bonafide certificate	12.50	41.67	20.83	8.33	16.67	2.75
3	Roll call /Marks sheet distribution	4.17	50.00	20.83	12.50	12.50	2.79
4	Eligibility/Enrolment	4.17	54.17	16.67	12.50	12.50	2.75
5	Scholarship/Reserved category information	4.17	54.17	20.83	8.33	12.50	2.71
Final Score							2.83




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F	College Infrastructure						
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	Class rooms conditions:	16.67	29.17	37.50	12.50	4.17	2.58
2	Classroom furniture & fixture	16.67	29.17	37.50	8.33	8.33	2.63
3	Availability of Drinking water	8.33	16.67	45.83	20.83	8.33	3.04
4	Water supply and cleanliness of toilets	4.17	16.67	41.67	25.00	12.50	3.25
5	Availability of WIFI in classroom	33.33	20.83	33.33	4.17	8.33	2.33
6	Availability of Ambient environment in classroom	8.33	25.00	45.83	12.50	8.33	2.88
	Final score						2.78
G	Teaching faculty						
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	The quality of teaching by faculty and bringing academic excellence	0.00	41.67	33.33	4.17	20.83	3.04
2	The willingness of the faculty to provide additional assistance when needed.	4.17	33.33	33.33	12.50	16.67	3.04
3	The faculty follows the course outline well	0.00	37.50	37.50	16.67	8.33	2.96
4	The course objectives are discussed by the faculty	0.00	41.67	33.33	12.50	12.50	2.96
5	The faculty summarizes the lesson at the end of the discussion	0.00	41.67	33.33	8.33	16.67	3.00
6	Action taken by faculties during difficult situation.	4.17	33.33	37.50	8.33	16.67	3.00
7	Quality of Mentoring of the teacher.	4.17	29.17	41.67	8.33	16.67	3.04

8	Availability/Interaction with counsellor on campus.	8.33	29.17	37.50	12.50	12.50	2.92
Final score							2.99

VS Kulkarni

Dr. Vanita Kulkarni
Convenor: feedback Committee



Pradnya

Dr. Pradnya Prabhu
Principal