

**K. J. SOMAIYA COLLEGE OF SCIENCE & COMMERCE**  
Autonomous (Affiliated to University of Mumbai)  
Re-accredited A Grade by NAAC

**Students Satisfaction Index feedback 2022-2023**

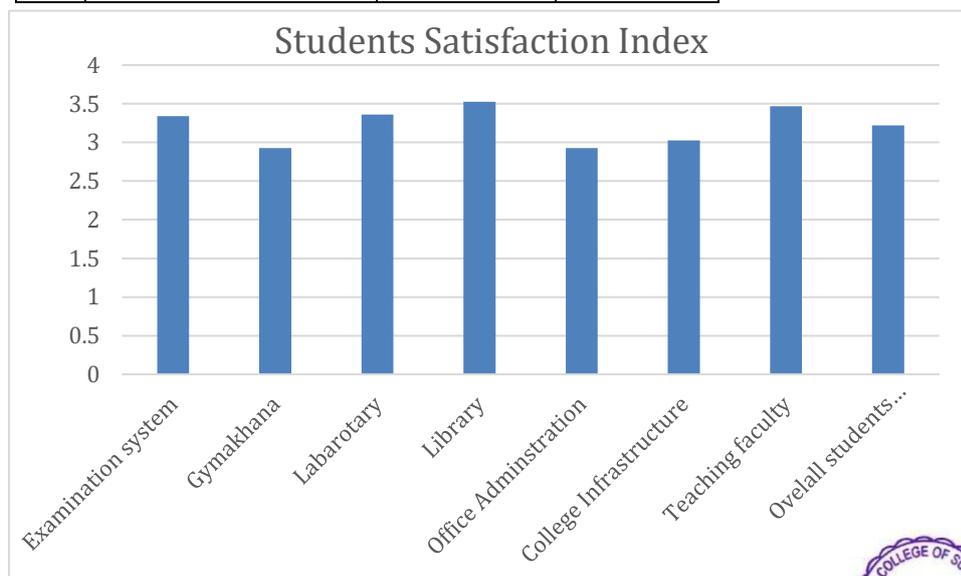
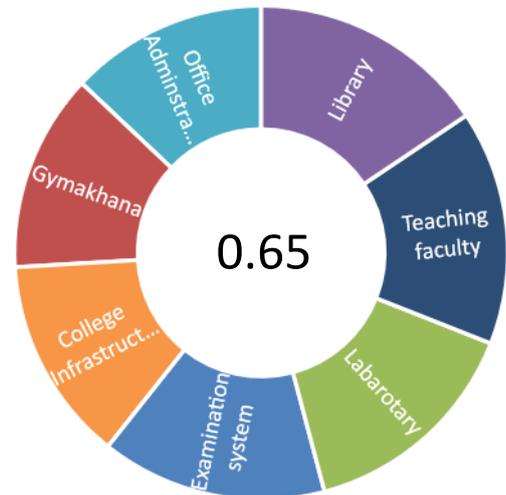
**Overall report**

**Number of Students responded: 518**

The curriculum aspects are rated on the scale of 1 to 5  
Below Average 2. Average 3. Good 4. Very Good 5. Excellent

Que. No	Facilities/ Systems of college	Weighted Avg (scale of 5)	Student satisfaction index (/1)
1	Examination system	3.34	0.67
2	Gymkhana	2.92	0.59
3	Laboratory	3.36	0.67
4	Library	3.53	0.71
5	Office Administration	2.93	0.59
6	College Infrastructure	3.03	0.61
7	Teaching faculty	3.47	0.69
	Overall	3.22	0.65

Student Satisfaction Index



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1.

<b>A Examination System</b>							
<b>Que. No</b>	<b>Criteria</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Weighted Avg</b>
1	Fairness in the examination	3.67	17.76	27.03	24.32	27.22	3.54
2	Nature of the assessment	4.05	19.88	29.15	24.13	22.78	3.42
3	Declaration of results in time	13.71	22.59	23.36	19.31	21.04	3.11
4	Communication from examination cell regarding Examination procedures, such as Timetable, Issue of hall tickets, results, etc	7.53	22.59	26.06	20.66	23.17	3.29
<b>Final score</b>							<b>3.34</b>
<b>B Gymkhana</b>							
<b>Que. No</b>	<b>Criteria</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Weighted Avg</b>
1	Punctuality/availability of gymkhana staff	11.58	31.47	27.99	15.44	13.32	2.87
2	Quality of services offered	11.20	28.76	29.92	15.25	14.67	2.93
3	Attitude of trainer/staff towards student	10.42	29.73	28.96	15.06	15.64	2.95
4	Availability of sports material	11.00	28.76	29.54	13.90	16.60	2.96
<b>Final score</b>							<b>2.93</b>



*Principal*  
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<b>C Laboratory</b>							
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	General facilities in the lab	5.41	25.68	27.03	19.69	22.01	3.27
2	Availability of Equipment/apparatus	7.92	23.94	27.22	19.69	21.04	3.21
3	Safety measures in the lab	5.98	22.97	28.19	19.50	23.17	3.30
4	Assistance from non-teaching staff	4.44	19.50	24.32	21.81	29.73	3.52
5	Helpfulness and politeness of staff involved	4.83	19.69	24.32	22.01	28.96	3.50
6	Display of SOP for each apparatus	5.79	22.20	25.29	22.78	23.75	3.36
<b>Final score</b>							<b>3.36</b>

<b>D Library</b>							
Que. No	Criteria	1	2	3	4	5	Weighted Avg
1	Reading room facilities	3.09	12.36	36.49	19.11	28.76	3.58
2	Availability of the books you require	2.51	13.71	33.40	22.01	28.19	3.59
3	Availability of the reference books	3.28	12.16	34.17	22.01	28.19	3.59
4	Guidance by the librarian /Ass. Librarian	4.63	10.81	35.33	20.85	28.19	3.57
5	Helpfulness and politeness of staff involved	5.21	12.74	33.98	21.04	26.83	3.51
6	Availability of internet facility	12.93	16.60	30.12	17.18	22.97	3.20
7	Availability of news papers	5.60	15.64	33.20	20.66	24.71	3.43
8	Availability of e-books/ Journals	4.25	13.90	36.29	19.50	25.87	3.48
9	Timings of the library	3.09	12.74	32.05	22.59	29.34	3.62
10	Usefulness of Library Website	4.25	12.36	33.40	20.46	29.34	3.58
11	Overall Library services	3.67	11.20	33.98	21.04	29.92	3.62
12	Book exhibition organised by library	4.05	12.55	34.94	20.66	27.61	3.55
<b>Final score</b>							<b>3.53</b>

<b>E Office Administration</b>							
<b>Que. No</b>	<b>Criteria</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Weighted Avg</b>
	<b>Availability of the office staff at the counter for:</b>						
1	Railway concession	22.01	28.76	22.39	13.90	12.74	2.66
2	Bonafide certificate	8.11	32.43	31.08	14.86	13.32	2.92
3	Roll call /Marks sheet distribution	9.07	26.83	30.89	16.41	16.60	3.04
4	Eligibility/Enrolment	7.72	29.15	29.92	16.80	16.22	3.04
5	Scholarship/Reserved category information	8.88	31.08	28.76	15.25	15.83	2.97
6	Availability of Cashier	8.11	30.12	29.54	17.18	14.86	3.00
7	Generation	7.34	26.06	29.15	16.41	20.85	3.17
8	General enquiry	8.30	30.12	26.64	17.18	17.57	3.05
9	Admission related technical assistance	9.27	28.96	27.99	16.99	16.60	3.02
10	Attestation by college office	8.11	29.54	28.57	16.22	17.37	3.05
	<b>Time taken to get the document at office</b>						
1	Railway concession	27.03	28.57	20.46	12.16	11.58	2.52
2	Bonafide certificate	11.00	36.10	27.03	12.55	13.13	2.80
3	Roll call /Marks sheet distribution	10.23	31.27	28.38	16.41	13.51	2.91
4	Eligibility/Enrolment	10.23	33.01	27.99	14.86	13.71	2.88
5	Scholarship/Reserved category information	10.62	32.82	29.73	13.13	13.51	2.86
<b>Final Score</b>							<b>2.93</b>



*Prakash*  
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<b>F College Infrastructure</b>							
<b>Que. No</b>	<b>Criteria</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Weighted Avg</b>
1	Class rooms conditions:	12.55	24.71	32.63	16.02	13.90	2.93
2	Classroom furniture & fixture	12.16	25.29	33.01	14.86	14.48	2.94
3	Availability of Drinking water	4.25	16.02	33.01	19.69	26.83	3.48
4	Water supply and cleanliness of toilets	5.98	14.29	30.69	21.62	27.22	3.49
5	Availability of WIFI in classroom	38.22	20.66	20.27	8.49	12.16	2.35
6	Availability of Ambient environment in classroom	15.44	20.66	30.69	18.15	14.86	2.96
<b>Final score</b>							<b>3.03</b>
<b>G Teaching faculty</b>							
<b>Que. No</b>	<b>Criteria</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Weighted Avg</b>
1	The quality of teaching by faculty and bringing academic excellence	2.70	22.97	28.96	18.92	26.25	3.42
2	The willingness of the faculty to provide additional assistance when needed.	3.28	22.01	25.87	22.01	26.64	3.46
3	The faculty follows the course outline well	2.90	19.31	29.15	21.81	26.64	3.49
4	The course objectives are discussed by the faculty	2.32	19.11	29.34	21.24	27.80	3.53
5	The faculty summarizes the lesson at the end of the discussion	3.86	19.88	28.38	20.46	27.22	3.47
6	Action taken by faculties during difficult situation.	5.02	19.69	26.25	21.24	27.61	3.46
7	Quality of Mentoring of the teacher.	4.05	19.69	27.22	21.81	27.03	3.47
8	Availability/Interaction with counsellor on campus.	5.98	20.27	25.10	22.01	26.45	3.42
<b>Final score</b>							<b>3.47</b>

*VS Kulkarni*

**Dr. Vanita Kulkarni**  
**Convenor: feedback Committee**



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**Dr. Pradnya Prabhu**  
**Principal**