

**Feedback report Student's Satisfaction Index 2019-2020**

**1) Blank Student's Satisfaction Index Feedback form**

Rate the following aspects on the scale of 1 to 5

1. Below Average 2. Average 3. Good 4. Very Good 5. Excellent

		Question	Scores				
			1	2	3	4	5
<b>Examination System</b>	Q1	Fairness in the examination system					
	Q2	Nature of the assessment					
	Q3	Declaration of results in time					
	Q4	Classification of procedures for examination (Notice, Hall ticket etc.)					
		<b>Average Score</b>					
<b>Gymkhana</b>	Q1	Punctuality/availability of gymkhana staff					
	Q2	Quality of services offered					
	Q3	Attitude of trainer/staff towards student					
	Q4	Availability of sports material					
		<b>Average Score</b>					
<b>Laboratory</b>	Q1	General facilities in the lab					
	Q2	Availability of apparatus/equipment's					
	Q3	Availability of chemicals					
	Q4	Safety measures in the lab					
	Q5	Assistance from non teaching staff					
	Q6	Helpfulness and politeness of staff involved					
	Q7	Display of SOP for each apparatus					
		<b>Average Score</b>					
<b>Library</b>	Q1	Infrastructure of the Library					
	Q2	Reading room facilities					
	Q3	Availability of the books you require					

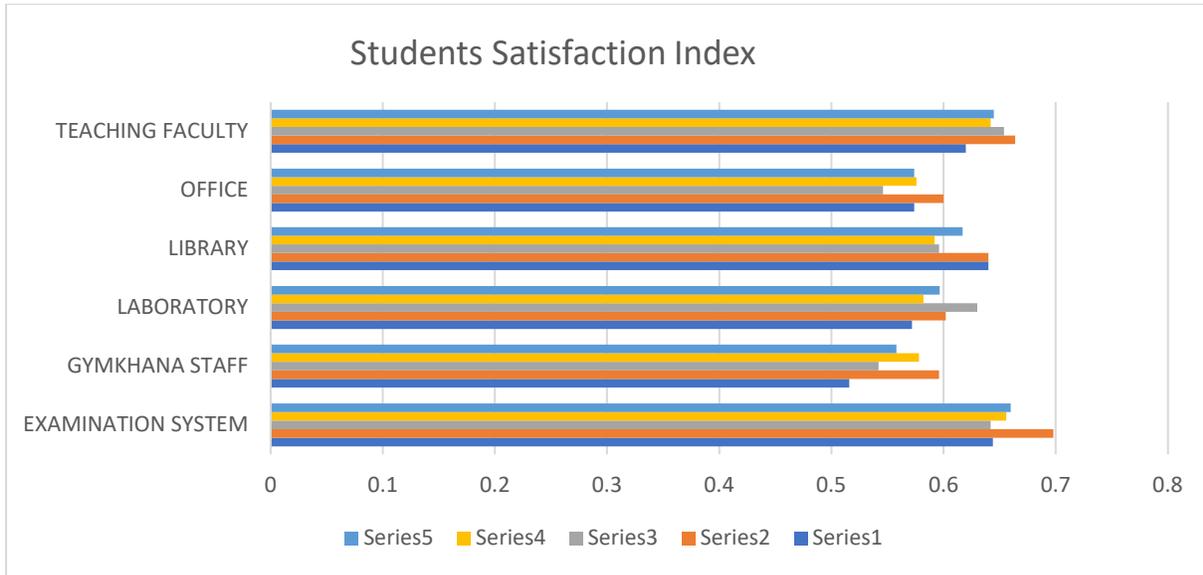
	Q4	Availability of the reference books					
	Q5	Guidance by the Librarian/Ass.Librarian					
	Q6	Helpfulness and politeness of staff involved					
	Q7	Availability of internet facility					
	Q8	Availability of news papers					
	Q9	Availability of research journals					
	Q10	Availability of competitive exam books					
		<b>Average Score</b>					
<b>Office I</b>		Availability of the staff at the counter for : Railway concession					
	Q1	Railway concession					
	Q2	Bonafide certificate					
	Q3	Roll call /Marks sheet distribution					
	Q4	Eligibility/Enrollment					
	Q5	Scholarship/Reserved category information					
	Q6	Availability of Cashier					
	Q7	ID Generation					
	Q8	General enquiry					
		<b>Average Score</b>					
<b>Office II</b>		Time taken to get the document :					
	Q1	Railway Consession					
	Q2	Bonafide certificate					
	Q3	Hall Ticket/Marks sheet distribution					
	Q4	Eligibility/Enrollment					
	Q5	Scholarship/Reserved category information					
		<b>Average Score</b>					
<b>Office III</b>		Infrastructure of the college :					
	Q1	Class rooms conditions					
	Q2	Classroom furniture & fixture					
	Q3	Availability of Drinking water					

	Q4	Water supply and cleanliness of toilets					
	Q5	Availability of WIFI in classroom					
	Q6	Availability of Ambient environment in classroom					
		<b>Average Score</b>					
<b>Teaching Faculty</b>	Q1	The quality of teaching by faculty and bringing academic excellence					
	Q2	The lecturer's willingness to provide additional assistance when needed.					
	Q3	The lecturer follows the course outline well.					
	Q4	The lecturer's knowledge on the subject matter					
	Q5	Action taken by faculties during difficult situation					
	Q6	Quality of Mentoring of the teacher					
		<b>Average Score</b>					

**Student's Satisfactory Index 2019-20**

**Sample size: Post Graduate: 320, Commerce: 180, Science UG: 348, Unaided : 218**

	EXAMINATION SYSTEM	GYMKHANA STAFF	LABORATORY	LIBRARY	OFFICE	TEACHING FACULTY
<b>SSI 2019-2020</b>						
PG	0.644	0.516	0.572	0.64	0.574	0.62
COMMERCE	0.698	0.596	0.602	0.64	0.6	0.664
SCIENCE	0.642	0.542	0.63	0.596	0.546	0.654
UNAIDED	0.656	0.578	0.582	0.592	0.576	0.642
<b>Av.SSI</b>	<b>0.66</b>	<b>0.558</b>	<b>0.5965</b>	<b>0.617</b>	<b>0.574</b>	<b>0.645</b>
<b>Overall Students Satisfaction Index</b>						<b>0.608</b>



### Student's Satisfactory Index 2019-20

			Question	Score
<b>Examination System</b>	<b>Post Graduate</b>	Q1	Fairness in the examination system	3.39
		Q2	Nature of the assessment	3.32
		Q3	Declaration of results in time	3.25
		Q4	Classification of procedures for examination (Notice, Hall ticket etc.)	2.92
		<b>Average Score</b>		
<b>Examination System</b>	<b>Commerce</b>	Q1	Fairness in the examination system	3.52
		Q2	Nature of the assessment	3.5
		Q3	Declaration of results in time	3.29
		Q4	Classification of procedures for examination (Notice, Hall ticket etc.)	3.67
		<b>Average Score</b>		
<b>Examination System</b>	<b>Science</b>	Q1	Fairness in the examination system	3.46

		Q2	Nature of the assessment	3.19
		Q3	Declaration of results in time	2.75
		Q4	Classification of procedures for examination (Notice, Hall ticket etc.)	3.44
			<b>Average Score</b>	<b>3.21</b>
<b>Examination System</b>	<b>Unaided</b>	Q1	Fairness in the examination system	3.46
		Q2	Nature of the assessment	3.15
		Q3	Declaration of results in time	3.21
		Q4	Classification of procedures for examination (Notice, Hall ticket etc.)	3.3
			<b>Average Score</b>	<b>3.28</b>

<b>Gymkhana</b>	<b>Post Graduate</b>	Q1	Punctuality/availability of gymkhana staff	2.45
		Q2	Quality of services offered	2.59
		Q3	Attitude of trainer/staff towards student	2.62
		Q4	Availability of sports material	2.66
			<b>Average Score</b>	<b>2.58</b>
<b>Gymkhana</b>	<b>Commerce</b>	Q1	Punctuality/availability of gymkhana staff	2.78
		Q2	Quality of services offered	3.05
		Q3	Attitude of trainer/staff towards student	3.01
		Q4	Availability of sports material	3.08
			<b>Average Score</b>	<b>2.98</b>
<b>Gymkhana</b>	<b>Science</b>	Q1	Punctuality/availability of gymkhana staff	2.57
		Q2	Quality of services offered	2.75
		Q3	Attitude of trainer/staff towards student	2.68
		Q4	Availability of sports material	2.83
			<b>Average Score</b>	<b>2.71</b>
<b>Gymkhana</b>	<b>Unaided</b>	Q1	Punctuality/availability of gymkhana staff	2.72
		Q2	Quality of services offered	2.91
		Q3	Attitude of trainer/staff towards student	2.92
		Q4	Availability of sports material	3
			<b>Average Score</b>	<b>2.89</b>

<b>Laboratory</b>	<b>Post Graduate</b>	Q1	General facilities in the lab	2.97
		Q2	Availability of apparatus/equipment's	2.78
		Q3	Availability of chemicals	2.76
		Q4	Safety measures in the lab	2.66
		Q5	Assistance from non teaching staff	2.99
		Q6	Helpfulness and politeness of staff involved	3.2
		Q7	Display of SOP for each apparatus	2.69
			<b>Average Score</b>	<b>2.86</b>
<b>Laboratory</b>	<b>Commerce</b>	Q1	General facilities in the lab	3
<b>Computer Lab</b>		Q2	Availability of apparatus/equipment's	3.27
		Q3	Availability of chemicals	
		Q4	Safety measures in the lab	3
		Q5	Assistance from non teaching staff	3
		Q6	Helpfulness and politeness of staff involved	3.2
		Q7	Display of SOP for each apparatus	2.6
			<b>Average Score</b>	<b>3.01</b>
<b>Laboratory</b>	<b>Science</b>	Q1	General facilities in the lab	3.08
		Q2	Availability of apparatus/equipment's	2.97
		Q3	Availability of chemicals	3.02
		Q4	Safety measures in the lab	3.15
		Q5	Assistance from non teaching staff	3.45
		Q6	Helpfulness and politeness of staff involved	3.25
		Q7	Display of SOP for each apparatus	3.12
			<b>Average Score</b>	<b>3.15</b>
<b>Laboratory</b>	<b>Unaided</b>	Q1	General facilities in the lab	2.91
		Q2	Availability of apparatus/equipment's	2.81
		Q3	Availability of chemicals	2.39
		Q4	Safety measures in the lab	3.05
		Q5	Assistance from non teaching staff	3.19
		Q6	Helpfulness and politeness of staff involved	3.2
		Q7	Display of SOP for each apparatus	2.84
			<b>Average Score</b>	<b>2.91</b>

<b>Library</b>	<b>Post Graduate</b>	Q1	Infrastructure of the Library	3.68
		Q2	Reading room facilities	3.24
		Q3	Availability of the books you require	3.08
		Q4	Availability of the reference books	3.08
		Q5	Guidance by the Librarian/Ass.Librarian	3.53
		Q6	Helpfulness and politeness of staff involved	3.43
		Q7	Availability of internet facility	2.7
		Q8	Availability of news papers	3.08
		Q9	Availability of research journals	3.28
		Q10	Availability of competitive exam books	2.73
			<b>Average Score</b>	<b>3.2</b>
<b>Library</b>	<b>Commerce</b>	Q1	Infrastructure of the Library	3.98
		Q2	Reading room facilities	3.61
		Q3	Availability of the books you require	3.33
		Q4	Availability of the reference books	3.44
		Q5	Guidance by the Librarian/Ass.Librarian	3.5
		Q6	Helpfulness and politeness of staff involved	3.29
		Q7	Availability of internet facility	2.22
		Q8	Availability of news papers	3.35
		Q9	Availability of research journals	3.16
		Q10	Availability of competitive exam books	2.15
			<b>Average Score</b>	<b>3.2</b>
<b>Library</b>	<b>Science</b>	Q1	Infrastructure of the Library	3.45
		Q2	Reading room facilities	3.05
		Q3	Availability of the books you require	3.46
		Q4	Availability of the reference books	3.49
		Q5	Guidance by the Librarian/Ass.Librarian	3.16
		Q6	Helpfulness and politeness of staff involved	3.02
		Q7	Availability of internet facility	2.04
		Q8	Availability of news papers	3.02
		Q9	Availability of research journals	2.96
		Q10	Availability of competitive exam books	2.11
			<b>Average Score</b>	<b>2.98</b>
<b>Library</b>	<b>Unaided</b>	Q1	Infrastructure of the Library	3.46

		Q2	Reading room facilities	3.39
		Q3	Availability of the books you require	2.58
		Q4	Availability of the reference books	2.88
		Q5	Guidance by the Librarian/Ass.Librarian	3.39
		Q6	Helpfulness and politeness of staff involved	3.39
		Q7	Availability of internet facility	1.84
		Q8	Availability of news papers	3.22
		Q9	Availability of research journals	3.5
		Q10	Availability of competitive exam books	1.96
			<b>Average Score</b>	<b>2.96</b>

<b>Office I</b>	<b>Post Graduate</b>	Q1	Availability of the staff at the counter for : Railway concession	2.75
		Q2	Availability of the staff at the counter for : Bonafide certificate	2.74
		Q3	Availability of the staff at the counter for : Roll call /Marks sheet distribution	2.98
		Q4	Availability of the staff at the counter for : Eligibility/Enrollment	2.96
		Q5	Availability of the staff at the counter for : Scholarship/Reserved category information	2.64
		Q6	Availability of the staff at the counter for : Availability of Cashier	2.73
		Q7	Availability of the staff at the counter for : ID Generation	3.27
		Q8	Availability of the staff at the counter for : General enquiry	2.89
			<b>Average Score</b>	<b>2.87</b>
<b>Office I</b>	<b>Commerce</b>	Q1	Availability of the staff at the counter for : Railway concession	2.54
		Q2	Availability of the staff at the counter for : Bonafide certificate	3.14
		Q3	Availability of the staff at the counter for : Roll call /Marks sheet distribution	3.29
		Q4	Availability of the staff at the counter for :	3.35

			Eligibility/Enrollment	
		Q5	Availability of the staff at the counter for : Scholarship/Reserved category information	2.89
		Q6	Availability of the staff at the counter for : Availability of Cashier	2.71
		Q7	Availability of the staff at the counter for : ID Generation	3.14
		Q8	Availability of the staff at the counter for : General enquiry	2.94
			<b>Average Score</b>	<b>3</b>
<b>Office I</b>	<b>Science</b>	Q1	Availability of the staff at the counter for : Railway concession	2.38
		Q2	Availability of the staff at the counter for : Bonafide certificate	2.69
		Q3	Availability of the staff at the counter for : Roll call /Marks sheet distribution	3.07
		Q4	Availability of the staff at the counter for : Eligibility/Enrollment	2.95
		Q5	Availability of the staff at the counter for : Scholarship/Reserved category information	2.64
		Q6	Availability of the staff at the counter for : Availability of Cashier	2.53
		Q7	Availability of the staff at the counter for : ID Generation	2.92
		Q8	Availability of the staff at the counter for : General enquiry	2.65
			<b>Average Score</b>	<b>2.73</b>
<b>Office I</b>	<b>Unaided</b>	Q1	Availability of the staff at the counter for : Railway concession	2.45
		Q2	Availability of the staff at the counter for : Bonafide certificate	2.85
		Q3	Availability of the staff at the counter for : Roll call /Marks sheet distribution	3.05
		Q4	Availability of the staff at the counter for :	3.08

			Eligibility/Enrollment	
		Q5	Availability of the staff at the counter for : Scholarship/Reserved category information	2.88
		Q6	Availability of the staff at the counter for : Availability of Cashier	2.77
		Q7	Availability of the staff at the counter for : ID Generation	3.09
		Q8	Availability of the staff at the counter for : General enquiry	2.84
			<b>Average Score</b>	<b>2.88</b>

<b>Office II</b>	<b>Post Graduate</b>	Q1	Time taken to get the document : Railway concession	2.68
		Q2	Time taken to get the document : Bonafide certificate	2.8
		Q3	Time taken to get the document : Roll call /Marks sheet distribution	2.82
		Q4	Time taken to get the document : Eligibility/Enrollment	2.84
		Q5	Time taken to get the document : Scholarship/Reserved category information	2.6
			<b>Average Score</b>	<b>2.75</b>
<b>Office II</b>	<b>Commerce</b>	Q1	Time taken to get the document : Railway concession	2.31
		Q2	Time taken to get the document : Bonafide certificate	3.1
		Q3	Time taken to get the document : Roll call /Marks sheet distribution	2.92
		Q4	Time taken to get the document : Eligibility/Enrollment	2.96
		Q5	Time taken to get the document : Scholarship/Reserved category information	2.92
			<b>Average Score</b>	<b>2.84</b>
<b>Office II</b>	<b>Science</b>	Q1	Time taken to get the document : Railway	2.32

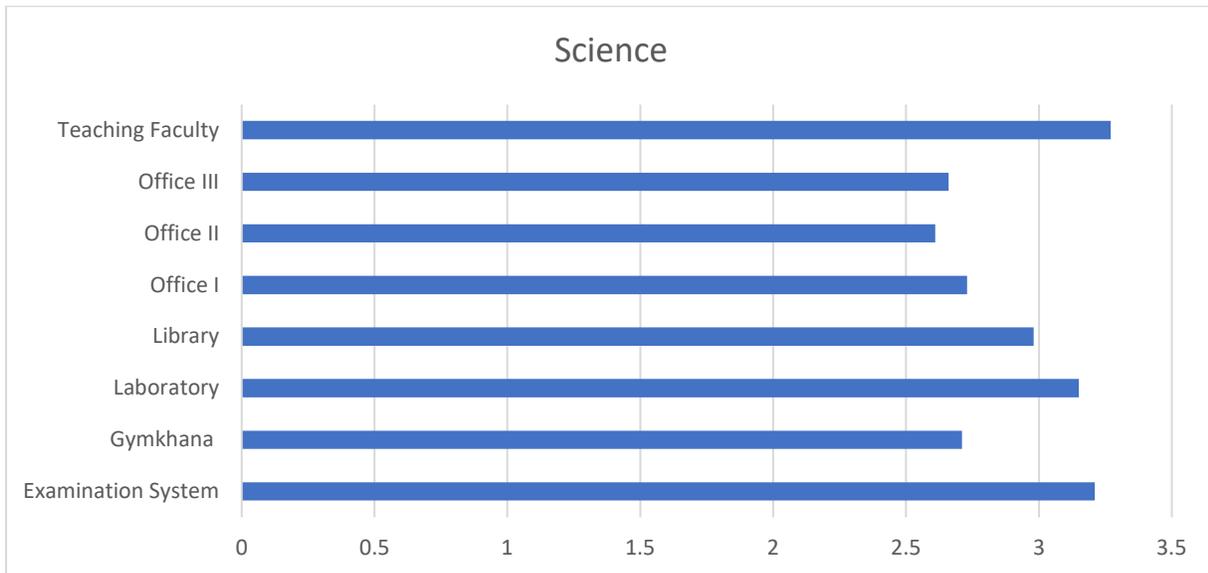
			concession	
		Q2	Time taken to get the document : Bonafide certificate	2.65
		Q3	Time taken to get the document : Roll call /Marks sheet distribution	2.74
		Q4	Time taken to get the document : Eligibility/Enrollment	2.75
		Q5	Time taken to get the document : Scholarship/Reserved category information	2.59
			<b>Average Score</b>	<b>2.61</b>
<b>Office II</b>	<b>Unaided</b>	Q1	Time taken to get the document : Railway concession	2.57
		Q2	Time taken to get the document : Bonafide certificate	2.82
		Q3	Time taken to get the document : Roll call /Marks sheet distribution	2.85
		Q4	Time taken to get the document : Eligibility/Enrollment	2.82
		Q5	Time taken to get the document : Scholarship/Reserved category information	2.66
			<b>Average Score</b>	<b>2.74</b>

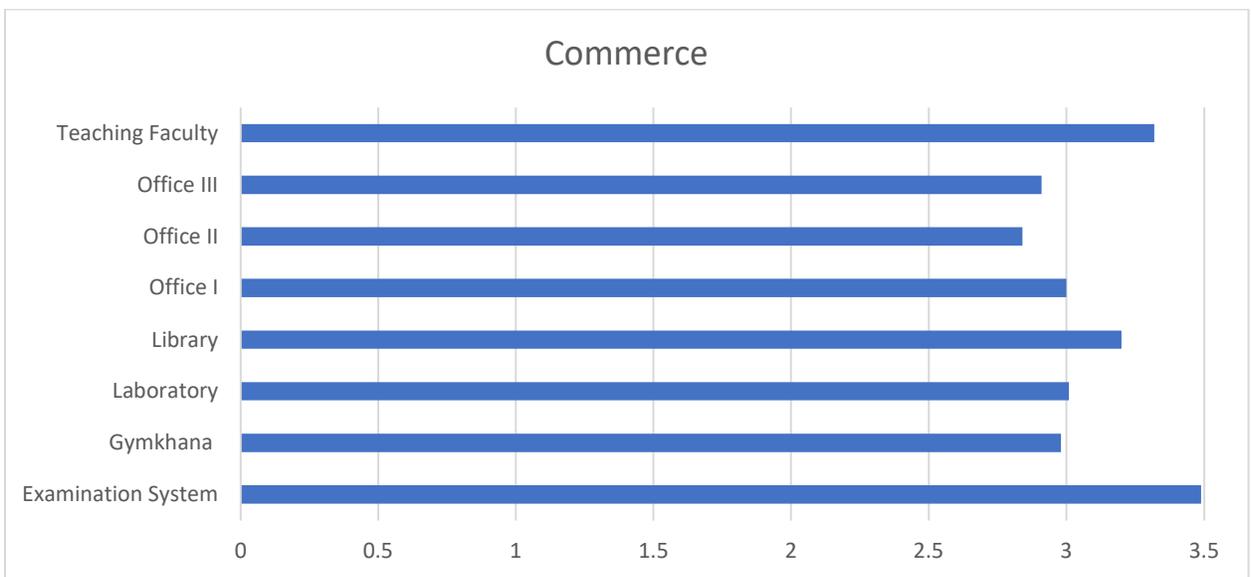
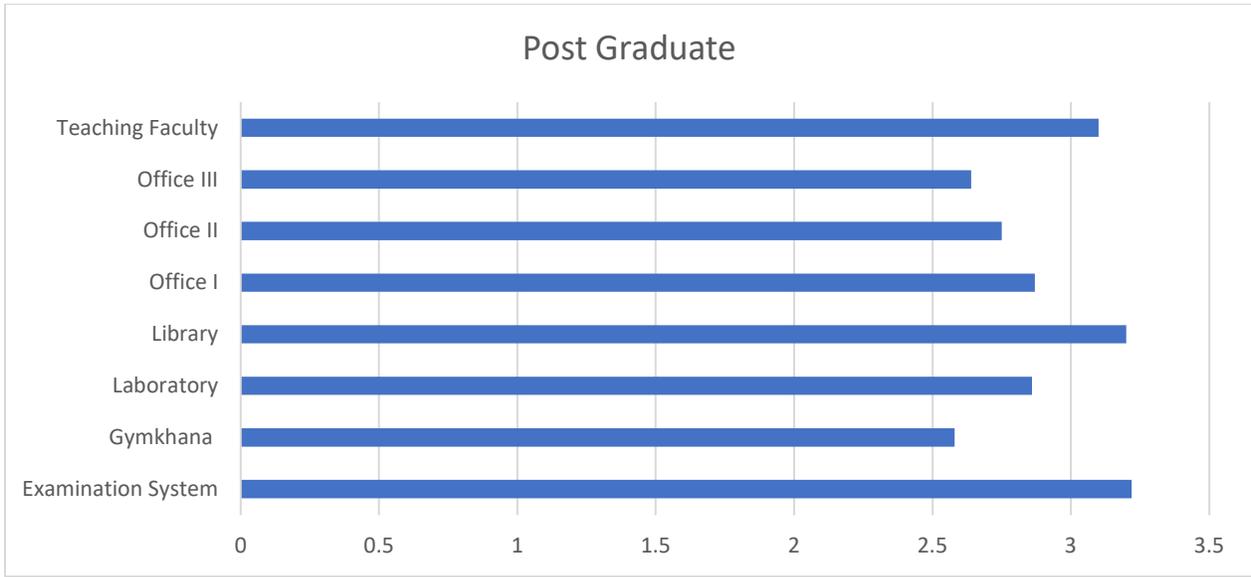
<b>Office III</b>	<b>Post Graduate</b>	Q1	Infrastructure of the college : Class rooms conditions	2.37
		Q2	Infrastructure of the college : Classroom furniture & fixture	2.31
		Q3	Infrastructure of the college : Availability of Drinking water	3.23
		Q4	Infrastructure of the college : Water supply and cleanliness of toilets	3.62
		Q5	Availability of WIFI in classroom	1.64
		Q6	Availability of Ambient environment in classroom	2.65
			<b>Average Score</b>	<b>2.64</b>
<b>Office III</b>	<b>Commerce</b>	Q1	Infrastructure of the college : Class rooms	3.03

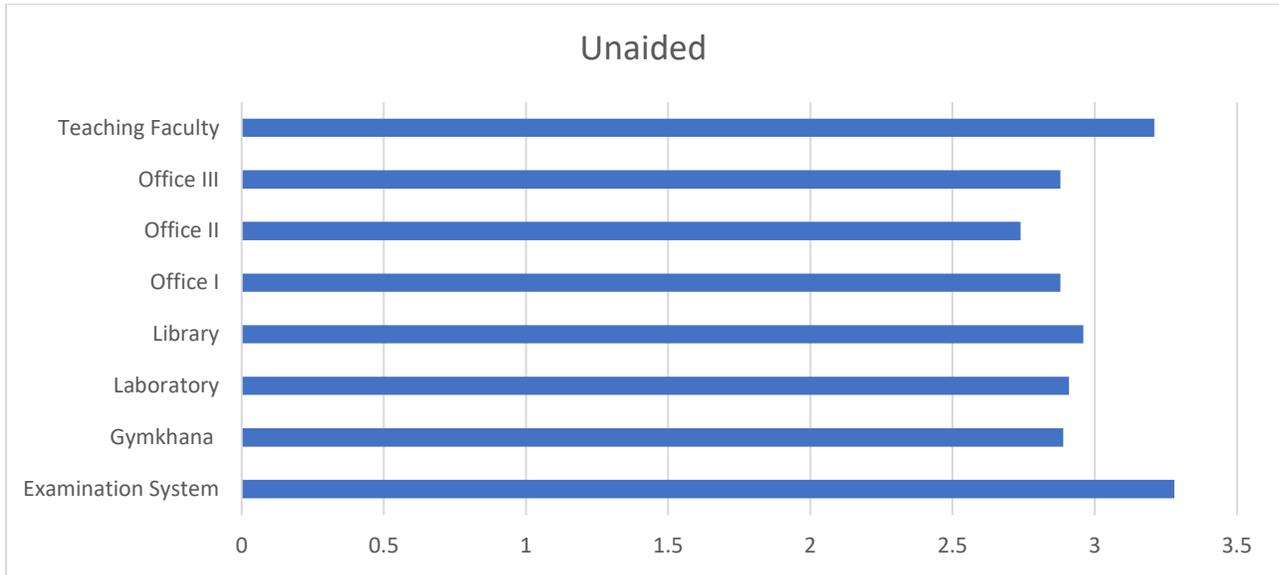
			conditions	
		Q2	Infrastructure of the college : Classroom furniture & fixture	2.89
		Q3	Infrastructure of the college : Availability of Drinking water	3.66
		Q4	Infrastructure of the college : Water supply and cleanliness of toilets	3.45
		Q5	Availability of WIFI in classroom	1.61
		Q6	Availability of Ambient environment in classroom	2.82
			<b>Average Score</b>	<b>2.91</b>
<b>Office III</b>	<b>Science</b>	Q1	Infrastructure of the college : Class rooms conditions	2.57
		Q2	Infrastructure of the college : Classroom furniture & fixture	2.53
		Q3	Infrastructure of the college : Availability of Drinking water	3.31
		Q4	Infrastructure of the college : Water supply and cleanliness of toilets	3.34
		Q5	Availability of WIFI in classroom	1.55
		Q6	Availability of Ambient environment in classroom	2.67
			<b>Average Score</b>	<b>2.66</b>
<b>Office III</b>	<b>Unaided</b>	Q1	Infrastructure of the college : Class rooms conditions	3.01
		Q2	Infrastructure of the college : Classroom furniture & fixture	2.77
		Q3	Infrastructure of the college : Availability of Drinking water	3.38
		Q4	Infrastructure of the college : Water supply and cleanliness of toilets	3.53
		Q5	Availability of WIFI in classroom	1.65
		Q6	Availability of Ambient environment in classroom	2.92
			<b>Average Score</b>	<b>2.88</b>

<b>Teaching Faculty</b>	<b>Post Graduate</b>	Q1	The quality of teaching by faculty and bringing academic excellence	2.84
		Q2	The lecturer's willingness to provide additional assistance when needed.	3.02
		Q3	The lecturer follows the course outline well.	2.89
		Q4	The lecturer's knowledge on the subject matter	3.36
		Q5	Action taken by faculties during difficult situation	3.16
		Q6	Quality of Mentoring of the teacher	3.24
			<b>Average Score</b>	<b>3.1</b>
<b>Teaching Faculty</b>	<b>Commerce</b>	Q1	The quality of teaching by faculty and bringing academic excellence	2.95
		Q2	The lecturer's willingness to provide additional assistance when needed.	3.1
		Q3	The lecturer follows the course outline well.	3.06
		Q4	The lecturer's knowledge on the subject matter	3.57
		Q5	Action taken by faculties during difficult situation	3.49
		Q6	Quality of Mentoring of the teacher	3.73
			<b>Average Score</b>	<b>3.32</b>
<b>Teaching Faculty</b>	<b>Science</b>	Q1	The quality of teaching by faculty and bringing academic excellence	3.04
		Q2	The lecturer's willingness to provide additional assistance when needed.	3.05
		Q3	The lecturer follows the course outline well.	3.15
		Q4	The lecturer's knowledge on the subject matter	3.62
		Q5	Action taken by faculties during difficult situation	3.23
		Q6	Quality of Mentoring of the teacher	3.51

		<b>Average Score</b>		<b>3.27</b>
<b>Teaching Faculty</b>	<b>Unaided</b>	Q1	The quality of teaching by faculty and bringing academic excellence	3.04
		Q2	The lecturer's willingness to provide additional assistance when needed.	3.13
		Q3	The lecturer follows the course outline well.	3.16
		Q4	The lecturer's knowledge on the subject matter	3.32
		Q5	Action taken by faculties during difficult situation	3.17
		Q6	Quality of Mentoring of the teacher	3.46
			<b>Average Score</b>	<b>3.21</b>







*VS Kulkarni*

**Dr. Vanita Kulkarni**  
Convenor Feedback Committee

*Pradnya*

**Dr. Pradnya Prabhu**  
Principal

