



Feedback report Student's Satisfaction Index 2017-18

1) Blank Student's Satisfaction Index Feedback form

Rate the following aspects on the scale of 1 to 5

1. Below Average 2. Average 3. Good 4. Very Good 5. Excellent

		Question	Score				
			1	2	3	4	5
Examination	Q1	Fairness in the examination system					
	Q2	Nature of the assessment					
	Q3	Declaration of results in time					
	Q4	Quality in examination procedures					
		Average Score					
Gymkhana	Q1	Punctuality/availability of gymkhana staff					
	Q2	Quality of services offered					
	Q3	Helpfulness and politeness of staff involved					
	Q4	Help rendered by gymkhana staff					
	Q5	Availability of sports material					
	Average Score						
Laboratory	Q1	General facilities in the lab					
	Q2	Availability of Equipment/apparatus					
	Q3	Availability of chemicals (Science Laboratories)					
	Q4	Safety measures in the lab					
	Q5	Assistance from non-teaching staff					
	Q6	Helpfulness and politeness of staff involved					
	Average Score						
Library	Q1	Infrastructure of the Library					
	Q2	Reading room facilities					



	Q3	Availability of the books you require					
	Q4	Availability of the reference books					
	Q5	Guidance by the Librarian/Ass.Librarian					
	Q6	Helpfulness and politeness of staff involved					
	Q7	Availability of internet facility					
	Q8	Availability of news papers					
	Q 9	Availability of research journals					
	Q10	Availability of competitive exam books					
		Average Score					
Office	Q1	Availability of the staff at the counter for Railway concession					
	Q2	Availability of the staff at the counter for Bonafide certificate					
	Q3	Availability of the staff at the counter for Roll call /Marks sheet distribution					
	Q4	Availability of the staff at the counter for Eligibility/Enrolment					
	Q5	Availability of the staff at the counter for Scholarship/Reserved category information					
	Q6	Availability of the staff at the counter for Availability of Cashier					
	Q7	Availability of the staff at the counter for ID Generation					
	Q8	Availability of the staff at the counter for General enquiry					
	Q9	Time taken to get the document Railway concession					
	Q10	Time taken to get the document Bonafide certificate					
	Q11	Time taken to get the document Roll call /Marks sheet distribution					
	Q12	Time taken to get the document Eligibility/Enrolment					



	Q13	Time taken to get the document Scholarship/Reserved category information					
		Time taken to get the document : Availability of cashier					
		Time taken to get the document : ID Generation					
		Time taken to get the document : General enquiry					
		Average Score					
Infrastructure	Q1	Class rooms conditions					
	Q2	Classroom furniture & fixture					
	Q3	Availability of Drinking water					
	Q4	Water supply and cleanliness of toilets					
		Timings of : Library					
		Timings of : Cash counter					
		Timings of : Railway concession					
		Timings of : ID Generation					
		Timings of : Scholarship					
		Timings of : General enquiry					
		Average Score					
Teaching Faculty	Q1	The quality of teaching by faculty and bringing academic excellence					
	Q2	The lecturer's willingness to provide additional assistance when needed.					
	Q3	The lecturer follows the course outline well.					
	Q4	The lecturer's knowledge on the subject matter.					
	Q5	Faculties take care in difficult situations.					
	Q6	Regular Interaction with the tutor					





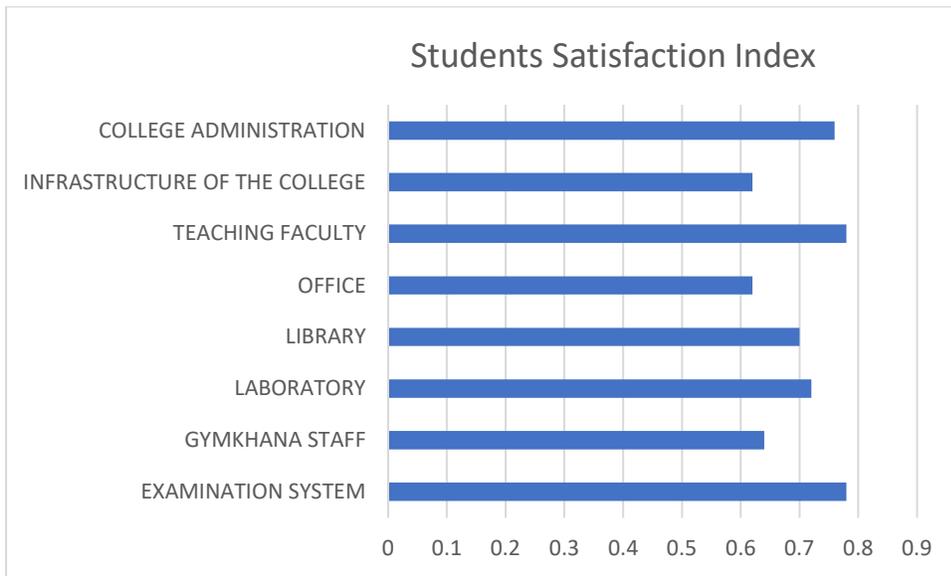
	Q7	The mentor-tutor scheme helps in solving the difficulties and understanding the subject and other aspect						
		Average Score						
Overall Feedback About College		The college's commitment to ensure equality for all student						
		College is safe and secure for all students.						
		Adequacy of sessions other than academic delivery						
		Skill-building in the college helped to deal with the personal life.						
		Access to administration and management while getting problems solved.						
		Possibility of recommending this college to forthcoming students.						
		Average Score						





Student's Satisfaction Index 2017-18

	EXAMINATION SYSTEM	GYMKHANA STAFF	LABORATORY	LIBRARY	OFFICE	TEACHING FACULTY	INFRASTRUCTURE OF THE COLLEGE	COLLEGE ADMINISTRATION
SSI 2017-2018	0.78	0.64	0.72	0.7	0.62	0.78	0.62	0.76
Overall Students Satisfaction Index								0.7025



**Student's Satisfaction Index 2017-18**

		Question	Score
Examination System	Q1	Fairness in the examination system	3.8
	Q2	Nature of the assessment	3.7
	Q3	Declaration of results in time	3.7
	Q4	Quality in examination procedures	4.4
			Average Score
Gymkhana	Q1	Punctuality/availability of gymkhana staff	3.2
	Q2	Quality of services offered	3.2
	Q3	Helpfulness and politeness of staff involved	3.2
	Q4	Help rendered by gymkhana staff	3.2
	Q5	Availability of sports material	3.2
		Average Score	3.2
Laboratory	Q1	General facilities in the lab	3.6
	Q2	Availability of apparatus/equipment's	3.5
	Q3	Availability of chemicals	3.6
	Q4	Safety measures in the lab	3.7
	Q5	Assistance from non teaching staff	3.7
	Q6	Helpfulness and politeness of staff involved	3.8
		Average Score	3.6
Library	Q1	Infrastructure of the Library	3.7
	Q2	Reading room facilities	3.5
	Q3	Availability of the books you require	3.7
	Q4	Availability of the reference books	3.7
	Q5	Guidance by the Librarian/Ass.Librarian	3.5
	Q6	Helpfulness and politeness of staff involved	3.5
	Q7	Availability of internet facility	2.8
	Q8	Availability of news papers	3.7
	Q9	Availability of research journals	3.5
	Q10	Availability of competitive exam books	3.6
		Average Score	3.5

Office	Q1	a	Availability of the staff at the counter for : Railway concession	2.8
		b	Availability of the staff at the counter for : Bonafide certificate	3.0
		c	Availability of the staff at the counter for : Roll call /Marks sheet distribution	3.2
		d	Availability of the staff at the counter for : Eligibility/Enrollment	3.1
		e	Availability of the staff at the counter for : Scholarship/Reserved category information	3.1
		f	Availability of the staff at the counter for : Availability of Cashier	3.1
		g	Availability of the staff at the counter for : ID Generation	3.4
		h	Availability of the staff at the counter for : General enquiry	3.0
	Q2	a	Time taken to get the document : Railway concession	2.6
		b	Time taken to get the document : Bonafide certificate	3.0
		c	Time taken to get the document : Roll call /Marks sheet distribution	3.1
		d	Time taken to get the document : Eligibility/Enrollment	3.0
		e	Time taken to get the document : Scholarship/Reserved category information	3.0
		f	Time taken to get the document : Availability of Cashier	3.1
		g	Time taken to get the document : ID Generation	3.4
		h	Time taken to get the document : General enquiry	3.1
	Q3	a	Infrastructure of the college : Class rooms conditions	2.9
		b	Infrastructure of the college : Classroom furniture & fixture	2.9
		c	Infrastructure of the college : Availability of Drinking water	3.4



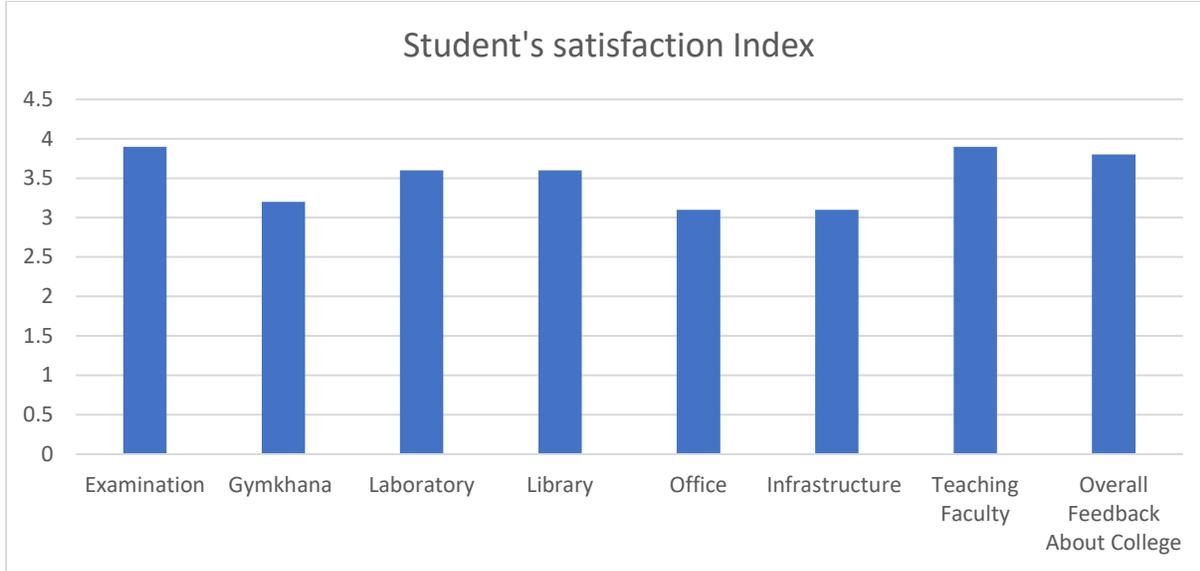
		d	Infrastructure of the college : Water supply and cleanliness of toilets	3.7
	Q4	a	Timings of : Library	3.7
		b	Timings of : Cash counter	2.9
		c	Timings of : Railway concession	2.7
		d	Timings of : ID Generation	3.3
		e	Timings of : Scholarship	3.1
		f	Timings of : General enquiry	3.1
			Average Score	3.1
College Administration	Q1		The college's commitment to ensure equality for all students	4.0
	Q2		College is safe and secure for all students.	3.8
	Q3		Adequacy of sessions other than academic delivery	3.6
	Q4		Skill-building in the college helped to deal with the personal life	3.8
	Q5		Access to administration and management while getting problems solved.	3.9
	Q6		Possibility of recommending this college to forthcoming students.	3.8
			Average Score	3.8
Teaching Faculty	Q1		The quality of teaching by faculty and bringing academic excellence	3.9
	Q2		The lecturer's willingness to provide additional assistance when needed.	4.0
	Q3		The lecturer follows the course outline well.	4.0
	Q4		The lecturer's knowledge on the subject matter	4.1
	Q5		Faculties take care in difficult situations.	4.0
	Q6		Regular Interaction with the tutor	3.9
	Q7		The mentor-tutor scheme helps in solving the difficulties and understanding the subject and other aspects	3.7
			Average Score	3.9

The various aspects are rated on the scale of 1 to 5



1. Below average 2. Average 3. Good 4. Very good 5. Excellent

Sample size: 328



VS Kulkarni

Dr. Vanita Kulkarni

Feedback Committee Convenor

Dr. Pradnya Prabhu

Principal

