



**Feedback report Student's Satisfaction Index 2016-17**

**1) Blank Student's Satisfaction Index Feedback form**

Rate the following aspects on the scale of 1 to 5

1. Below Average 2. Average 3. Good 4. Very Good 5. Excellent

**EXAMINATION SYSTEM**

Ques. No	Question	Values in %					Avg
		1	2	3	4	5	
1	Fairness in the examination system						
2	Nature of the assessment						
3	Declaration of results in time						
4	Quality in examination procedures						
	<b>Average</b>						

**GYMKHANA STAFF**

Ques. No	Question	Values in %					Avg
		1	2	3	4	5	
1	Punctuality/availability of gymkhana staff						
2	Quality of services offered						
3	Attitude towards students						
4	Help rendered by gymkhana staff						
5	Availability of sports material						
	<b>Average</b>						





**OFFICE**

Ques. No	Question	Values in %					Avg
		1	2	3	4	5	
	<b>Availability of the staff at the counter for :</b>						
a	Railway concession						
b	Bonafide certificate						
c	Roll call / Marks sheet distribution						
d	Eligibility / Enrolment						
e	Scholarship/Reserved category information						
f	Availability of Cashier						
g	ID Generation						
h	General enquiry						
	<b>Average</b>						
	<b>Time taken to get the document</b>						
a	Railway concession						
b	Bonafide certificate						
c	Roll call / Marks sheet distribution						
d	Eligibility / Enrolment						
e	Scholarship/Reserved category information						
f	Availability of Cashier						
g	ID Generation						
h	General enquiry						
	<b>Average</b>						

**INFRASTRUCTURE OF THE COLLEGE**

Ques. No	Question	Values in %					Avg
		1	2	3	4	5	
1	Class rooms conditions						
2	Classroom furniture & fixture						
3	Availability of Drinking water						
4	Water supply and cleanliness of toilets						
	<b>Average</b>						



**TEACHING FACULTY**

Values in %

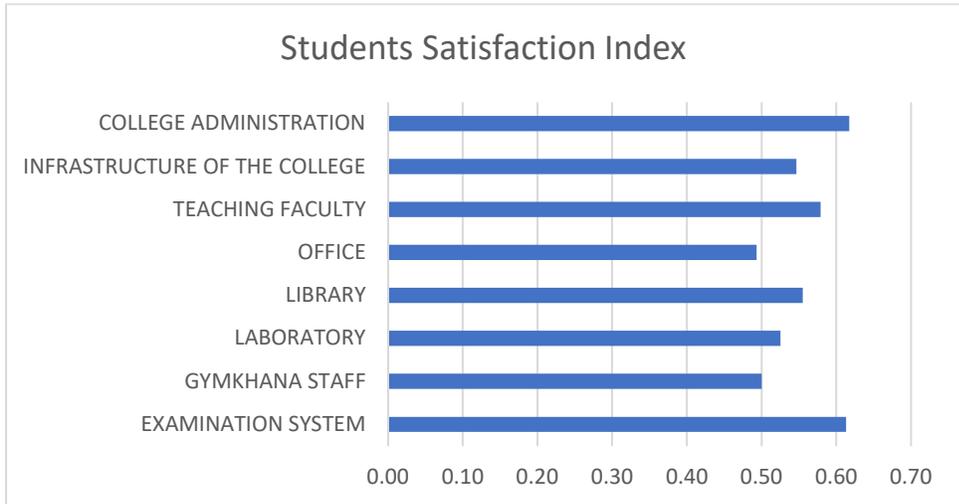
Ques. No	Question	1	2	3	4	5	Avg
1	The quality of teaching by faculty and bringing academic excellence.						
2	The lecturer's willingness to provide additional assistance when needed.						
3	The lecturer follows the course outline well.						
4	The lecturer's knowledge on the subject matter.						
5	Faculties take care in difficult situations						
	<b>Average</b>						

**COLLEGE ADMINISTRATION**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	The college's commitment to ensure equality for all students						
2	College is safe and secure for all students						
3	Adequacy of sessions other than academic delivery						
4	Skill-building in the college helped to deal with the personal life						
5	Access to administration and management while getting problems solved						
6	Possibility of recommending this college to forthcoming students						
	<b>Average</b>						





**Student's Satisfaction Index 2016-17**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	Fairness in the examination system	5.3	20.1	42.6	23.4	8.6	3.1
2	Nature of the assessment	2.9	22.5	47.4	20.1	7.2	3.1
3	Declaration of results in time	9.6	25.4	37.8	22.0	5.3	2.9
4	Quality in examination procedures	3.8	19.6	40.2	23.9	12.4	3.2
<b>Average</b>							<b>3.1</b>

**GYMKHANA STAFF**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	Punctuality/availability of gymkhana staff	11.4	23.3	39.0	21.4	4.8	2.8
2	Quality of services offered	18.6	30.0	35.2	14.3	1.9	2.5
3	Attitude towards students	24.3	28.6	29.5	12.9	4.8	2.5
4	Help rendered by gymkhana staff	22.5	35.9	29.2	10.0	2.4	2.3
5	Availability of sports material	16.7	32.1	32.5	13.9	4.8	2.6
<b>Average</b>							<b>2.5</b>

**LABORATORY**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	General facilities in the lab	1.2	49.4	36.5	0.0	12.9	2.7
2	Availability of apparatus/equipments	3.2	56.8	37.9	0.0	2.1	2.4
3	Availability of chemicals	3.4	43.8	47.2	0.0	5.6	2.6
4	Safety measures in the lab	7.4	12.0	72.2	0.0	8.3	2.9
5	Assistance from non teaching staff	4.1	39.2	56.8	0.0	0.0	2.5
6	Attitude of laboratory staff towards students	4.0	34.7	61.4	0.0	0.0	2.6
	<b>Average</b>						<b>2.6</b>

**LIBRARY**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	Infrastructure of the Library	1.9	19.2	56.3	22.1	0.5	3.0
2	Reading room facilities	2.9	20.1	63.2	13.9	0.0	2.9
3	Availability of the books you require	3.8	23.0	35.9	30.6	6.7	3.1
4	Availability of the reference books	4.3	26.0	45.7	19.7	4.3	2.9
5	Guidance by the Librarian/Ass. Librarian	14.0	30.9	34.8	14.5	5.8	2.7
6	Help rendered by non-teaching staff	18.4	24.8	33.0	20.9	2.9	2.7
7	Availability of internet facility	34.9	29.7	28.7	6.2	0.5	2.1
8	Availability of news papers	9.1	24.4	41.6	20.6	4.3	2.9
9	Availability of research journals	10.3	28.9	42.6	18.1	0.0	2.7
10	Availability of competitive exam books	9.1	21.5	48.8	16.7	3.8	2.8
	<b>Average</b>						<b>2.8</b>



**OFFICE**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
<b>Availability of the staff at the counter for :</b>							
a	Railway concession	17.6	50.2	28.2	4.0	0.0	2.2
b	Bonafide certificate	8.6	46.5	22.4	21.1	1.3	2.6
c	Roll call / Marks sheet distribution	6.3	48.7	32.8	12.3	0.0	2.5
d	Eligibility / Enrolment	24.1	25.5	28.8	20.1	1.4	2.5
e	Scholarship/Reserved category information	14.1	39.8	32.2	2.6	11.2	2.6
f	Availability of Cashier	21.1	33.2	17.4	19.7	8.6	2.6
g	ID Generation	31.6	29.6	25.0	6.6	7.2	2.3
h	General enquiry	39.4	25.2	25.5	8.9	1.0	2.1
<b>Average</b>							<b>2.4</b>
<b>Time taken to get the document</b>							
a	Railway concession	37.2	34.2	20.9	7.3	0.3	2.0
b	Bonafide certificate	18.2	46.9	30.0	4.3	0.7	2.2
c	Roll call / Marks sheet distribution	25.6	48.2	20.3	6.0	0.0	2.1
d	Eligibility / Enrolment	43.2	28.4	22.3	4.7	1.4	1.9
e	Scholarship/Reserved category information	26.2	33.1	27.2	6.0	7.6	2.4
f	Availability of Cashier	20.9	37.4	25.5	7.3	8.9	2.5
g	ID Generation	24.5	47.0	18.5	7.6	2.3	2.2
h	General enquiry	12.3	33.0	41.5	12.3	0.9	2.6
<b>Average</b>							<b>2.2</b>

**INFRASTRUCTURE OF THE COLLEGE**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	Class rooms conditions	3.8	30.0	49.0	11.0	6.2	2.9
2	Classroom furniture & fixture	9.5	43.8	40.5	5.7	0.5	2.4
3	Availability of Drinking water	19.5	23.3	38.1	13.8	5.2	2.6
4	Water supply and cleanliness of toilets	4.3	30.5	39.0	11.9	14.3	3.0
	<b>Average</b>						<b>2.7</b>

**TEACHING FACULTY**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	The quality of teaching by faculty and bringing academic excellence.	9.7	26.6	40.1	18.8	4.8	2.8
2	The lecturer's willingness to provide additional assistance when needed.	11.1	28.4	38.9	18.3	3.4	2.7
3	The lecturer follows the course outline well.	5.3	25.8	42.1	20.6	6.2	3.0
4	The lecturer's knowledge on the subject matter.	7.7	18.3	38.5	23.1	12.5	3.1
5	Faculties take care in difficult situations	10.6	27.4	41.3	13.9	6.7	2.8
	<b>Average</b>						<b>2.9</b>

**COLLEGE ADMINISTRATION**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	The college's commitment to ensure equality for all students	12.9	16.7	42.1	22.5	5.7	2.9
2	College is safe and secure for all students	3.3	12.4	33.5	38.3	12.4	3.4
3	Adequacy of sessions other than academic delivery	5.7	21.1	45.5	25.8	1.9	3.0
4	Skill-building in the college helped to deal with the personal life	8.6	12.9	40.7	26.8	11.0	3.2

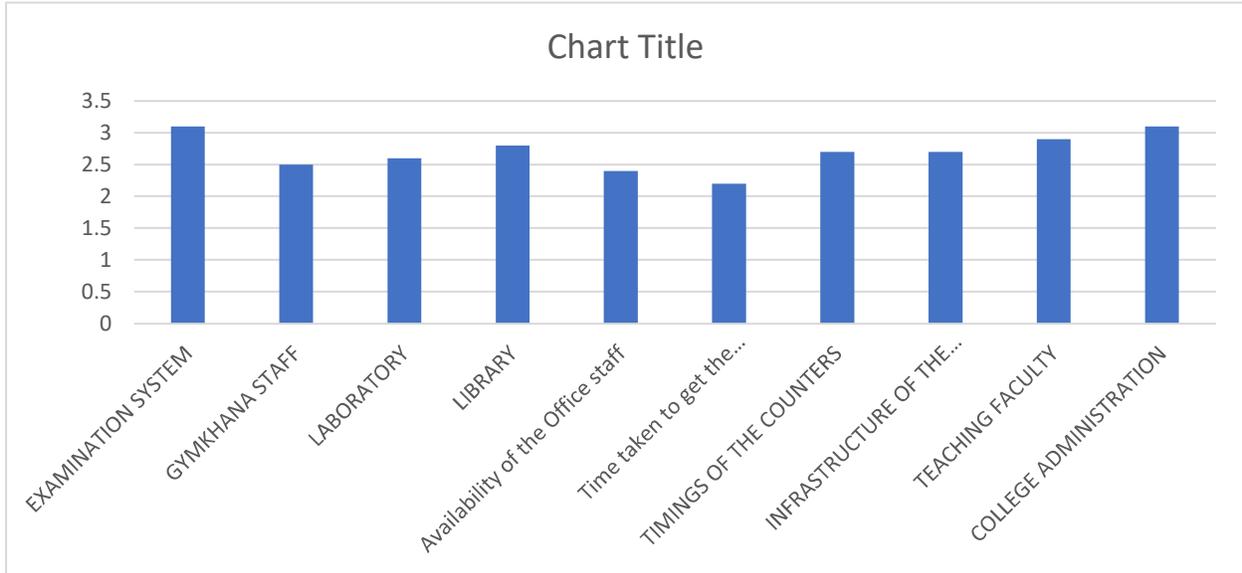


5	Access to administration and management while getting problems solved	9.1	18.2	47.8	19.6	5.3	2.9
6	Possibility of recommending this college to forthcoming students	4.9	28.8	31.7	23.4	11.2	3.1
	<b>Average</b>						<b>3.1</b>

**TIMINGS OF THE COUNTERS**

Values in %

Ques. No	Question	1	2	3	4	5	Avg
1	Library	1.9	21.4	39.5	29.0	8.1	3.2
2	Cash Counter	12.4	36.7	41.0	9.0	1.0	2.5
3	Railway concession	29.5	26.2	26.2	13.8	4.3	2.4
4	ID Generation	1.9	21.4	39.5	29.0	8.1	3.2
5	Scholarship	17.6	38.6	27.1	11.4	5.2	2.5
	<b>Average</b>						<b>2.7</b>



Dr. Smita Paranjape

Convenor Feedback Committee



Dr. Pradnya Prabhu

Vice Principal

